



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# Memorandum

**Subject:** INFORMATION: Establishment of the Terminal  
Business Service

**Date:** JAN 10 2001

**From:** The Administrator

**Reply to  
Attn. of:**

**To:** Acting Associate Administrator for  
Air Traffic Services, ATS-i

Associate Administrator for  
Research and Acquisitions, ABA-i

The purpose of this memorandum is to establish the  
Terminal Business Service, ATB-1, reporting to the Acting  
Associate Administrator for Air Traffic Services, ATS-1.

The Terminal Business Service will consolidate funding,  
personnel, planning, and processes in a single organization  
to provide integrated terminal air traffic control  
capabilities. The new organization will improve processes,  
focus accountability, and improve delivery of service to the  
aviation community. This realignment also reaffirms my  
commitment to improve our performance as an organization and  
to be more responsive to customer needs.

  
Jane F. Garvey

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